



1/3-5 West Street,
Croydon West, NSW 2132
AUSTRALIA
7 July 2022

Dear Staff @ Shipping Services,

We, at JTR Freight Services cannot thank you enough for the support and your assistance in the clearance of our container.

Despite the chaos with our receiving company, you managed to alleviate the matter by extending our “stay” allowing the cargoes to be safely stored beyond the time of clearance. Your organisational customer service is highly commendable, and your team should be applauded for the support.

Special extensive appreciation to **Poonam Mudaliar** and **Ilisapeci Sucu** for your understanding and your cooperation. As stated above, we cannot thank you enough for your service. Really appreciate how you go far and beyond in assisting our team with the clearance of our cargoes as well as answering our clients enquiries. May God bless all of you and the hard work you do to maintain the service at Shipping Services.

With huge thanks,

Joe Rabuatoka Tuilau

JTR FREIGHT SERVICES